

# Booking Form:



Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone (Day): \_\_\_\_\_ Phone (Evening): \_\_\_\_\_

Date From: \_\_\_\_\_ Date To: \_\_\_\_\_ Number of Nights: \_\_\_\_\_

Total Rate: \_\_\_\_\_ Total for Pool Heat: \_\_\_\_\_ Note: Pool heat (optional) – Normally needed from mid October to mid April

## List Guests Below:

Name \_\_\_\_\_ Age \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_

Total Enclosed:

\$

**\*Include 13% tax in all totals.**

Please make checks payable to: Patricia A. Bensur

Bookings are not accepted until deposit of \$175 per week has been paid.

We also accept MasterCard or Visa. (3.2% service fee will apply)

credit card circle one:    MasterCard    Visa  
card number \_\_\_\_\_ exp. date / \_\_\_\_\_

3 digit credit card verification number \_\_\_\_\_

Note: You will find your 3-Digit Credit Card Verification Number on the back of your credit card – the final 3 digits of any number that appears in the signature area.

I authorize that the above credit card be used for security deposit in lieu of cash.

signature \_\_\_\_\_

I agree to pay the balance eight weeks prior to departure. I accept the conditions as stated on behalf of myself and my party. I am over 21 years of age.

Signed \_\_\_\_\_

Dated \_\_\_\_\_

Please mail completed form to:  
Patty Bensur  
529 Lindsay Court  
Erie, PA 16509

Questions? Call: (814) 868-9718 or email pbensur@bensur.com  
Fax: (814) 461-9536

## Booking Terms and Conditions

Every attempt has been made to use clear and concise language in these terms and conditions, if any terminology has been used which is not fully understood, please contact the owners of the property (hereafter called the Owner) for clarification before you sign the booking form.

### Villa Bookings:

- 1.1 Bookings are valid after:
  - A. The Booking Form has been completed, signed and received by the Owner and
  - B. The appropriate deposit has been paid and
  - C. The booking has been confirmed in writing by the Owner to the Tenant
- 1.2 The person, who signs the Booking Form certifies that he or she is authorized to agree to the Booking Terms and Conditions on behalf of all persons included in the party. The signatory must be a member of the party occupying the property and must be 21 years or over. Bookings cannot be accepted from parties of young people under 21 years of age.
- 1.3 A deposit of \$175 per week must accompany bookings, which is non-refundable. The balance must be paid eight weeks prior to the commencement of the holiday along with a Security Deposit of \$200. The Security Deposit will be returned to the Tenant 21 days after the completion of the stay as long as any key(s) are returned and no damage or loss is reported to the Owner's Management Company.
- 1.4 Bookings of less than one week are subject to a \$70 cleaning fee.
- 1.5 If the Tenant wishes to cancel the booking he or she should advise the Owner immediately by telephone followed by a confirmation letter. The Owner shall be entitled to retain all payments already made (except the Security Deposit) and to recover, if not already paid, the balance of the payment as follows:  
30 -60 days notice: 50% or the rental charge  
Less than 30 days notice: 100% of the rental charge
- 1.6 In the unlikely event that circumstances beyond the Owner's control necessitate the cancellation of the rental arrangement, the Owner reserves the right to cancel any bookings at any time and will only be liable to refund monies already paid by the Tenant.
- 1.7 The Tenant agrees:
  - A. To pay the full cost of any breakages, losses or damage to the property (the Owner's Management Company will be sole arbitrators on cause of damage or loss)
  - B. To take good care of the property and leave it in a clean and tidy condition
  - C. To report any damage or loss immediately it is discovered to the Owner's Management Company
  - D. To permit the Owner or their Agents reasonable access to the property to carry out routine maintenance
  - F. Not to sublet or share the property
- 1.8 No liability is accepted by the Owner for loss of main services or failure of appliances, nor for the consequences of the actions or omissions of persons who may control supply of mains service, nor any actions taken in the vicinity of the property by any authority over which there is no control by the Owner.
- 1.9 The property is available after 4:00 P.M. on the day of arrival and must be vacated by 11:00 A.M. on the day of departure.
- 1.10 The Owner does not accept any liability of injury, damage or loss caused by any reason or for any claim made as a result of this booking and/or the subsequent stay. The Tenant is responsible for taking out an adequate insurance policy(ies) to cover all risks. This waiver is also applicable to people visiting the property as guests of the Tenant(s).
- 1.11 The owner does not accept any liability of injury, damage or loss caused, or for any such claim by a third party as a consequence of actions by the Tenant(s) and other people occupying the property during the period of the let.
- 1.12 The property has a private swimming pool that is heated, for an additional fee. If pool heating is requested after the client has arrived, an extra fee will be payable to the management company. Clients may use the swimming pool at their own risk. They should always observe the safety rules listed in the Information Book held in the home. Pool heating will be activated on the day ordered and may take some time to heat the pool to optimum temperature. Please note for safety reasons the maximum temperature the pool will be heated, is 85°F. There should be a thermometer attached to the pool to show the actual temperature. Having ordered pool heating, The Owner is not responsible for the weather and, if it's warmer than expected, pool heating still has to be paid for. Likewise if the pool heater cannot reach optimum temperature due to adverse cold weather conditions the Owners or the Management Company cannot accept liability. The heater is a mechanical device, as with any mechanical device it can be subject to electrical / mechanical failure. If such an occurrence was to happen, please contact the Management Company and every effort will be made to repair the heater. If the guest has paid for pool heat, we shall only refund the days you are without pool heat.
- 1.13 Smoking is ABSOLUTELY NOT PERMITTED. Security deposit will not be returned if smoke is detected.
- 1.14 Pets are ABSOLUTELY NOT PERMITTED. Violation may result in eviction without refund.
- 1.15 Loud, rude or obnoxious behavior may be grounds for immediate eviction.
- 1.16 No recourse or remedy for any issues will be available if actual notification to owner or management company does not occur during the period of the let.
- 1.17 No RVs on premises.
- 1.18 BBQ Grill MUST BE CLEANED before departure; otherwise a \$50 deduction will be made from the security deposit.